



OSA – Systems Engineer

Under general supervision, the Office Systems Analyst (OSA) – Systems Engineer for the City of Long Beach, Harbor Department (AKA Port of Long Beach or Port) is a member of the Network Operations Center (NOC) team supporting the entire computing environment for the department. This position is an integral part of the Information Management Division within the Port and will provide IT support in all areas of our datacenters, systems and applications.

Examples of Duties

- Configure servers, blades, SANs and virtual machines, both internal and cloud based.
- Configure servers and databases to meet the specific needs of internal and 3rd party applications.
- Install and configure COTS applications.
- Support and troubleshoot applications and cybersecurity tools.
- Manage and configure user management tools, such Active Directory, SCCM and Group Policy.
- Participate in Proof-Of-Concept (POC) reviews of applications and tools for server, network, database, user and cybersecurity management.
- Remote management of Port datacenters and disaster recovery site.
- Train fellow Port IT staff on the administration of user applications.
- Review Technical Architecture Documents for all new and application upgrades to ensure completeness and adherence to Port requirements.

Desired Qualifications

In addition to the minimum qualifications listed in the job opportunity bulletin, the Port of Long Beach is seeking a candidate with very good written and oral communication skills; deep understanding of Windows Servers, Active Directory, Group Policy, SQL Server Databases with AOAG, SANs, Cybersecurity application and tools; and the ability to troubleshoot, analyze and solve IT problems.

Contact Information

For more information regarding this exciting career opportunity, please contact the Information Management Division at (562) 283-7400 or visit <http://www.polb.com>

EQUAL OPPORTUNITY EMPLOYER:

The Port of Long Beach intends to provide reasonable accommodations in accordance with the Americans with Disabilities Act of 1990. If a special accommodation is desired, or if you would like to request this information in an alternative format, please call Port of Long Beach Human Resources at (562) 283-7500.